



Crisis Intervention Family Support Worker

Blue Door is one of the services provided by Cherry Orchard Equine Centre CLG (COEC).

Blue Door's purpose is to foster a safe community in Cherry Orchard through the provision of services that encourages people to thrive and feel a sense of belonging.

We work with adults (over 18) who are experiencing crisis or are engaged in high-risk harmful behaviour. We also work with families and individuals who are affected by at-risk and harmful behaviour. The position is based at our Blue Door premises at 83 Cherry Orchard Crescent, Ballyfermot, Dublin 10

1. Reporting Relationship

The Crisis Intervention Family Support Worker will report directly to Blue Door Coordinator on behalf of the CEO and Board of Cherry Orchard Equine Centre CLG.

2. Duties

- Outreach and support vulnerable individuals and families in the Cherry Orchard community who are experiencing harmful or intimidating behaviours
- Provide trauma-informed one-to-one and group key working support for those experiencing harmful or intimidating behaviours
- Create referral pathways and realistic alternatives for people
- Engage in relevant sub-groups and inter-agency work as required
- Support and inform the ongoing practice of the community response to emerging challenges and harmful behaviours and help build sustainable community efficacy
- Prepare reports on activities with Coordinator, and when required for funders and other stakeholders
- Maintain documentation and records for the effective delivery of service
- Be part of team delivery of Blue Door workplan, reviews, annual reports and database
- Engage in one-to-one staff supervision
- Build strategic relationships with key stakeholders to support the community in ownership of Blue Door
- Share responsibility for the upkeep and security of the premises

This job description is not intended to be an exhaustive list of duties and responsibilities and may be reviewed to reflect the needs of the Project. Other duties may be specified by the Board of Management from time to time.

3. Confidentiality

The Crisis Intervention Family Support Worker will have access to information concerning individuals and families using the Project's services. All such information will be treated with the strictest of confidence. The team is responsible for the safe keeping of confidential information in accordance with GDPR regulations.

4. Organisation

- Work within the framework of the overall objectives, policies and practices of Blue Door (the service) and COEC (the organisation) to contribute to the promotion of equality of opportunity, anti-discriminatory practice, diversity, individual rights and choice in all aspects of work
- Perform the role in line with Blue Door's values – Community, Belonging, Ownership, Equity and Understanding (*appendix 1*)
- Participate in relevant training and development courses as agreed with Blue Door Coordinator and approved by CEO of Cherry Orchard Equine Centre CLG
- Undertake such other duties as might be reasonably assigned from time to time in consultation with the Project Coordinator
- Be vigilant to any Health, Safety and Welfare risks in the workplace and bring any concerns to the attention of the Project Coordinator

5. Person Specification

- Good interpersonal skills, including ability to liaise with a wide range of contacts and build and maintain effective working relationships.
- Excellent standards of accuracy and attention to detail.
- Ability to be proactive, use own initiative and work effectively within a pressurised environment.
- Positive and flexible approach to team working.
- Excellent written communications skills, including ability to draft summary information and correspondence.
- Good computer skills, including Word processing, Excel and Internet.
- Ability to maintain strong boundaries and act professionally at all times

6. Qualifications

- A third level qualification (Degree level 8 or equivalent) in community work/youth work, social work, social care, education or related discipline, or those working towards their qualification, is required
- Three years' experience of working with vulnerable and at-risk individuals is highly desirable
- An understanding of issues affecting marginalised communities and dedication to being a positive advocate for same is essential
- A full clean driving licence is desirable

Under this fixed term contract, organisation strategy and future planning/development will take place in conjunction with the CEO, Board of Management and Staff

Contract

This position is funded up to 31 December 2026.

Beyond this date the position is subject to ongoing funding. This position is funded by Tusla.

Salary is in line with CDYS Youth Work scale (€39,268 to €57,581) relevant to qualifications and experience

How to apply:

Please submit a detailed cover letter and CV to aidan@bluedoor83.ie

Closing date for fully completed application is Monday 2nd March at 5pm.

All enquiries should be directed to Blue Door Project Coordinator

Aidan O'Halloran

aidan@bluedoor83.ie

Appendix 1

Blue Door values:

- To work in collaboration with our ***Community*** for positive change.
- To promote ***Belonging*** as part of supporting people to feel connected.
- To foster community ***Ownership*** in identifying and addressing needs.
- To acknowledge inequalities, lack of opportunities, and the need for ***Equity***.
- To work from an ***Understanding*** that the community know the issues and are integral to developing responses.